

Effective start: June 12, 2023

BDQ – Service Providers Page

The purpose of this page is to share information about our service providers - specifically, those that may process personal data that:

- relates to our customers' personnel and our service users; and
- is supplied by us to the service providers, or is collected by the service providers in the context of our business or services.

Details of our services providers, the data they may process, the services they provide and the jurisdictions in which that data may be stored are set out in the following table.

Service provider	Personal data	Services	Jurisdictions
Amazon Web Services, Inc	Any data stored in or by our applications hosted with AWS	Hosting infrastructure and management services	USA and/or EEA
Microsoft Corporation	Any data stored in or by our applications hosted with Azure	Hosting infrastructure and management services	EEA
HubSpot, Inc	Client contact information and communications data	Marketing and CRM system services	USA and/or EEA
Atlassian, Inc	Client contact information and communications data	Data storage services, documentation services and project management infrastructure services	USA and/or EEA
Dropbox, Inc	Personal data stored in business documents	Data storage and transfer services	USA and/or EEA
Sage Group plc	Client contact information used for invoicing	Accounting services	USA
Proposify Inc	Client contact information and client personnel details	Proposal generation services	USA

Each of these services providers will act as our processor or sub-processor.

Some of our service providers process data outside the United Kingdom and the European Economic Area. Transfers of personal data between the European Economic Area and the United Kingdom (as well as transfers to certain other jurisdictions) are permitted under UK and EU law as those jurisdictions are the subject of subsisting adequacy determinations. Insofar as transfers to our services

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providers are not within the scope of an adequacy determination, we ensure that they are made under standard contractual clauses approved by the competent data protection authority or authorities. Please contact us if you would like a copy of the clauses applicable to a transfer of your personal data, or to a transfer of personal data with respect to which you are a controller.

If you would like to be notified by email of any change to our service providers, please contact us and we will add you to the relevant mailing list.